# BVGS VLE Login instructions

## 1 How to login to the VLE using Internet Explorer

The only supported web browsers are
Internet Explorer 11
Internet Explorer 10
Internet Explorer 9
Google Chrome (latest released version)

Student reports cannot be viewed on iPad or android devices due to software compatibility issues. You can view other student information.
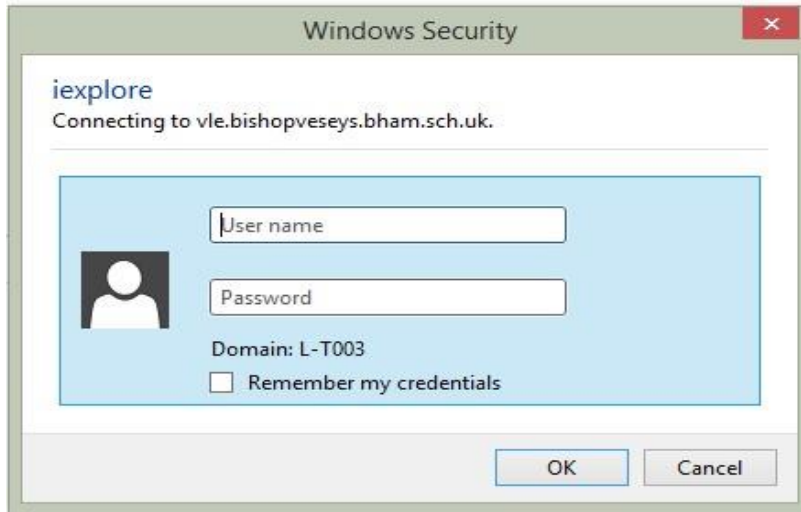
**Step 1**

The website address for the VLE is https://vle.bishopveseys.bham.sch.uk

You can also launch it from the link on the school's website ( www.bvgs.co.uk ) under parent tab as shown below
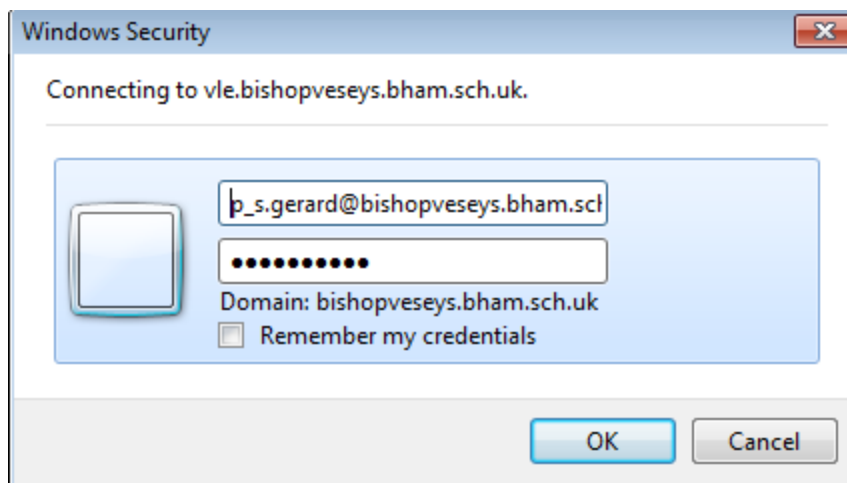


**Step 2**

You should now be presented with a screen that looks similar to the image below.

**Step 3**

In the "login window" box enter the login name you were provided. **Please make sure you enter the details exactly as stated in the email.** Failure to enter the details correctly will result in you not being able to login.

Example user p_s.gerard@bishopveseys.bham.sch.uk

**Step 4**

Enter the password you were issued. The password is case sensitive.

**Please note due to the password complexity certain password characters may appear similar to others i.e. capital i "I" and lowercase L "l".**

If you enter the login details incorrectly three times you will see a blank screen. If this happens refreshing the page will re-prompt the login window.



**Step 5**

**Do not click the Remember my credentials box**

**Step 6**

Click ok

You should now be logged onto the VLE.

IMPORTANT NOTE: Ensure that you always log out of the VLE site and close the internet browser used, otherwise the VLE site may be left open to unauthorised persons.

If despite carrying out these instructions you are still not able to login you will need to contact the school's IT support team stating at which step you are experiencing the issue. The email to request support is vlesupport@bishopveseys.bham.sch.uk